



WATER BREAK

With Tony Bellitto - Executive Director, NPWA

The North Penn Water Authority is happy to announce to our customers that there will be **no rate increase** in 2018. The current water usage rate is \$3.82 per 100 cubic feet, which is the same as \$5.11 per 1,000 gallons. The Sellersville Service Area customers will also have no change to their rates which were established in 2011 under the terms of the Agreement of Purchase.

Public water from NPWA is still "the best bargain in town." Our average residential customer pays about \$342 per year for water, which is the equivalent of approximately 94 cents per day for an entire household's daily water supply. For a household of 3 people, that's only about 31 cents per person per day. That's a very low cost for such a vital commodity, especially one that is reliably available 24 hours a day, 365 days a year, without interruption, for all domestic uses, like drinking, cooking, showering, bathing, flushing the toilet, lawn sprinkling, car washing, and fire protection. There is simply nothing you can buy that costs less, that has an equal or greater value than our product. It's a deal that can't be beat.

NPWA customers pay only one penny for about 2 gallons of our public water. What else can you buy for one thin penny these days at your local store? Absolutely nothing. Our product also has the added convenience of being delivered directly to your home.

The Authority has been able to keep rates low while increasing operating efficiency, thereby enhancing the value of the service we provide to our customers. Our focus on sound fiscal practices and an increased reliance on new technologies and labor-saving automation has enabled NPWA to continue delivering an economical supply of water that is always safe and reliable.

Business Hours (Mon-Fri - 8:00 a.m. - 5:00 p.m.): 215-855-3617
After Hours Emergency Number: 215-855-9945

♻️ Printed on Recycled Paper

www.npwa.org
"WATER CURRENTS"

NPWA accepts Discover, MasterCard and VISA

Please Return the BILL STUB with your payment to
ensure faster and more accurate processing. Thank you.

(Near the intersection
of Forty Foot Road
& Allentown Road)

Location:
300 Forty Foot Road
Lansdale, PA 19446
(Towamencin Township)

Speakers and videos are
available through NPWA
for Civic Organizations,
Schools, and Churches.

*A dedicated, professional workforce committed
to providing the community with a safe, reliable,
and economical water supply*



WATER CURRENTS

NORTH PENN WATER
AUTHORITY NEWSLETTER -
2018 Volume 19/No. 1

NPWA TOPICS:

WATER BREAK

TOYS FOR TOTS

WATER NEWS

- AWWA 5-Year Presidents Award for FPWTP
- Seasonal Reminders

TOYS FOR TOTS



Due to the overwhelming generosity on the part of the Authority's employees, our customers, and area companies, over 565 toys and \$565 in monetary donations were contributed during the recent Toys for Tots Program sponsored by the U.S. Marine Corps. In the 18 years that NPWA has been a drop-off site, close to 9,000 items have been collected. Your generous support demonstrates the true spirit of Christmas in our community and benefits many children in need. Thank you again for your ongoing support.



WATER NEWS *Seasonal Reminders*

“No Water”: During the cold winter months, should you experience “no water” in your home, check all faucets before calling the Authority’s office. The problem could be related to a frozen pipe in your home’s internal plumbing. As the property owner, you are responsible for maintaining the home’s internal plumbing. To avoid freezing pipes and costly repair bills, we suggest the following winterizing tips: (1) Wrap and insulate pipes in unheated areas such as basements, closets, attics, or crawl spaces; (2) Caulk windows and replace or cover cracked or broken windows that are near water meters or pipes as well as where the pipe goes through walls; and (3) Locate and tag your master valve just in case pipes freeze and rupture.

Hydrants: Some hydrants throughout the NPWA distribution system are equipped with markers to assist the fire department in finding them if they become covered in snow or grown over with weeds or shrubs.

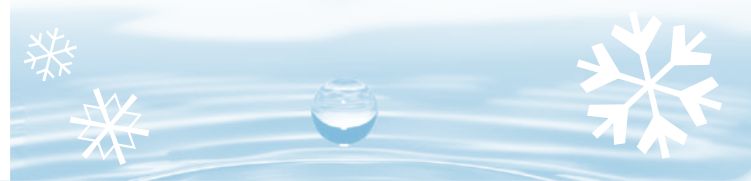
Please don’t tamper with the hydrant markers. Call our office if you notice a marker has been removed or vandalized. After a snow storm, please clear (or have someone clear for you) the snow and ice from around the fire hydrants located in



front of your properties. This allows the fire department and the Authority’s crews quick access to the hydrant in case of a fire, or for a necessary repair.

Fire Lines: Any customers testing the operation of their fire sprinkler system and fire service line should call the Authority office ahead of time to notify us of their plans. This will allow the Authority to enact any necessary operational contingencies to ensure high quality, continuous water service to all customers.

Spring Hydrant Flushing Program: Our program of flushing and inspecting hydrants should start, weather permitting, at the end of March and run through the end of May. As flushing time approaches, notices of hydrant flushing dates and locations will be posted in local newspapers and announced on WNPV Radio (1440 AM). You can also check the message portion of your bill, our website at www.npwa.org or [www.Facebook.com/NorthPennWater](https://www.facebook.com/NorthPennWater) for this information.



WATER NEWS *American Water Works Association 5-Year Presidents Award for Forest Park Water Treatment Plant*

NPWA is pleased to share that in August of 2017, the American Water Works Association, the largest nonprofit, scientific and educational association dedicated to managing and treating water, presented the Forest Park Water Treatment Plant (FPWTP) with the highly prestigious 5-Year Presidents Award of recognition from the *Partnership for Safe Water*. Ninety percent of the water that NPWA provides to its customers comes from the FPWTP.

The Partnership for Safe Water program is a volunteer initiative developed by the US Environmental Protection Agency, American Water Works Association (AWWA) and other water organizations representing water suppliers striving to provide their communities with drinking water quality that surpasses the required regulatory standards, through treatment plant and distribution system optimization.

The 5-Year Presidents Award recognizes achieving very stringent individual filter performance turbidity goals over a five-year period, signifying the outstanding operations and maintenance practices at this high performing water treatment plant. The Forest Park Water Treatment Plant has been involved in the *Partnership for Safe Water* since 1995 and is a Directors Award recipient since 2002.

“Forest Park Water Treatment Plant is part of an elite class of treatment plants in the country that have received the AWWA Partnership for Safe Water 5-year President’s Award,” said Paul Zielinski, Partnership for Safe Water Representative. “This is not an easy accomplishment to achieve and there are many hurdles to overcome. Year in and year out, Forest Park Water is providing its customers with water that surpasses many State and Federal drinking water standards. We are pleased to recognize Forest Park management and staff with this award.”

“Maintaining the President’s Award level of performance for five years demonstrates the consistent, high quality water produced by the Forest Park Water Treatment Plant every day,” said Jeff Pifer, manager of the Forest Park Water Treatment Plant. “Consistently providing safe, clean drinking water 24 hours a day, seven days a week remains a goal we will continually strive to meet and exceed. The 5-Year Presidents Award is an important milestone as we seek to continuously improve the quality of drinking water we provide to all of our customers.”

FPWTP is a state of the art water treatment facility that combines conventional treatment processes with advanced techniques, which include ozone disinfection and membrane filtration. Membrane filtration is a leading-edge technology capable of consistently producing very high quality water and ensures the plant can safely meet the more stringent federal and state water quality regulations that will be required in the near future. This combination of traditional and innovative water treatment allows FPWTP to produce the safest, highest quality water possible.

The Partnership for Safe Water is a voluntary self-assessment and optimization program for water treatment plant and distribution system operation. More than 250 utility subscribers, collectively serving more than 100 million people, are committed to the *Partnership’s* goals of providing safe, high-quality drinking water through achieving operational excellence in water treatment. *Partnership* members participate in a rigorous four-phase self-assessment and peer review process, developed by industry experts, and are recognized for their commitment to delivering safe water to their communities. North Penn Water Authority was recently recognized for our distribution system optimization by AWWA. You can read about our efforts in the national trade magazine, *Municipal Sewer and Water Magazine*. Visit www.npwa.org to read the article.



Paul Zielinski, AWWA Partnership for Safe Water Representative, presents the 5-Year President’s Award to Forest Park Water Treatment Plant.

(From left to right: Anthony J. Bellitto Jr., executive director of North Penn Water Authority; Paul Zielinski, AWWA Partnership for Safe Water Representative, Wayne Letourneau, operations manager, Forest Park Water Treatment Plant; Robert Bender, executive director of North Wales Water Authority)