

WATER BREAK

With Tony Bellitto - Executive Director, NPWA

The North Penn Water Authority is happy to announce to our customers that there will be **no rate increase** in 2019. The current water usage rate is \$3.82 per 100 cubic feet, which is the same as \$5.11 per 1,000 gallons. The Sellersville Service Area customers will also have no change to their rates which were established in 2011 under the terms of the Agreement of Purchase.

Public water from NPWA is still “the best bargain in town.” Our average residential customer pays about \$342 per year for water, which is the equivalent of approximately 94 cents per day for an entire household’s daily water supply. For a household of 3 people, that’s only about 31 cents per person per day. That’s a very low cost for such a vital commodity, especially one that is reliably available 24 hours a day, 365 days a year, without interruption, for all domestic uses, like drinking, cooking, showering, bathing, flushing the toilet, lawn sprinkling, car washing, and fire protection. There is simply nothing you can buy that costs the same, or less, that has an equal or greater value than our product. It’s a deal that can’t be beat.

NPWA customers pay only one penny for about 2 gallons of our public water. What else can you buy for one thin penny these days at your local store? Absolutely nothing. Our product also has the added convenience of being delivered directly to your home.

The Authority has been able to keep rates low while increasing operating efficiency, thereby enhancing the value of the service we provide to our customers. Our focus on sound fiscal practices and an increased reliance on new technologies and labor-saving automation has enabled NPWA to continue delivering an economical supply of water that is always safe and reliable.

After Hours Emergency Number: 215-855-9945
Business Hours (Mon-Fri – 8:00 a.m. - 5:00 p.m.): 215-855-3617
Lobby Hours (Mon-Fri – 8:00 a.m. - 4:30 p.m.)

♻️ Printed on Recycled Paper

“WATER CURRENTS”
www.npwa.org

NPWA accepts Discover, MasterCard and VISA

Please return the BILL STUB with your payment to ensure faster and more accurate processing. Thank you.

(Near the intersection of Forty Foot Road & Allentown Road)

Location:
300 Forty Foot Road
Lansdale, PA 19446
(Towamencin Township)

Speakers and videos are available through NPWA for Civic Organizations, Schools, and Churches.

A dedicated, professional workforce committed to providing the community with a safe, reliable, and economical water supply



WATER CURRENTS

NORTH PENN WATER AUTHORITY NEWSLETTER - 2019 Volume 20/No. 1

NPWA TOPICS:

WATER BREAK

TOYS FOR TOTS

WATER NEWS

- New Water Tank Construction in Hillcrest
- Service Awards
- Seasonal Reminders

TOYS FOR TOTS



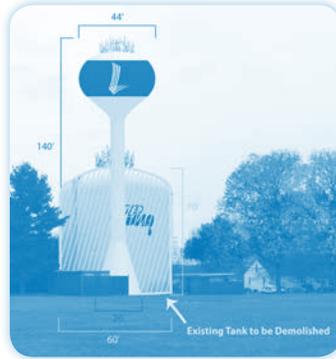
For the 19th year, North Penn Water Authority employees, customers and area companies donated toys to the Toys for Tots Program sponsored by the U.S. Marine Corps. Local businesses and organizations, including the Lansdale Library and Coldwell Banker Realty Corp. Associates in Lansdale, contributed donations to our collection this year. Your generous support demonstrates the true spirit of Christmas in our community and benefits many children in need. We thank you for your overwhelming generosity and ongoing support.



WATER NEWS

New Water Tank Construction in Hillcrest

As part of a larger infrastructure improvement project in the Hillcrest section of Lansdale, North Penn Water Authority is building a new water tank in place of the current water tank. The new tank will be built in the same location as the current tank after it is demolished. The new tank will enhance fire protection, public safety and water quality in the surrounding community. Construction, starting with demolition of the current tank, is projected to begin in the Spring of 2019.



The planned water tank is a 250,000 gallon Spheroid style tank that stands 140 feet high and relies on gravity to provide water pressure, as opposed to the current tank which is a 70-foot Standpipe style that relies on an electric pump to provide the area with suitable water pressure. The added height is necessary to ensure reliable fire protection and more consistent water pressure to our customers. In addition to providing enhanced fire protection and water quality, this project will create redundancy in the Hillcrest section of Lansdale, ensuring that residents and businesses always have access to safe, reliable water. The current tank is the oldest in NPWA's system, built in 1948, and is nearing the end of its useful life. Replacing the tank better meets the community's needs and costs about the same as rehabilitating the current tank.

This distribution system improvement project was identified after self-assessments done by NPWA as part of the Authority's participation in the Partnership For Safe Water's Distribution System Optimization Program. The program encourages water systems to assess the condition of their distribution systems, and develop a long-term improvement plan.

Customers can visit www.npwa.org/LansdaleHillcrestTank for more information and ongoing updates.

WATER NEWS

Service Awards

Anthony J. Bellitto, Jr., P.E., Executive Director for the North Penn Water Authority, presented service awards at the Authority's Fall breakfast meeting held on November 30, 2018. The employees recognized at the breakfast have a combined 107 years of experience.

40 years of service: James Sharayko, Distribution Superintendent

30 years of service: David Galluppi, Meter Department Specialist

25 years of service: Heidi Palmer, Water Quality Manager

10 years of service: Danielle Frankenfield, Accounting Representative

1 year of service: Michelle Nederastek, Administrative Assistant
Leah Hartzel, Payroll Representative

"The commitment of our employees ensures we fulfill our mission critical goal of providing a safe, reliable and economical water supply to our customers," said Anthony J. Bellitto, Jr., P.E., Executive Director of NPWA. "It's important for us to recognize our employees service to this organization and their commitment to the communities we serve."



From left to right: James Sharayko, 40 years of service; Heidi Palmer, 25 years of service; Anthony Bellitto Jr., Executive Director of NPWA; Leah Hartzel, one year of service; Michelle Nederastek, one year of service. Not pictured: David Galluppi and Danielle Frankenfield.

WATER NEWS Seasonal Reminders

"No Water": During the cold winter months, should you experience "no water" in your home, check all faucets in your home before calling the Authority's office. The problem could be related to a frozen pipe in your home's internal plumbing. As the property owner, you are responsible for maintaining the home's internal plumbing. To avoid freezing pipes and costly repair bills, we suggest the following winterizing tips: (1) Wrap and insulate pipes in unheated areas such as basements, closets, attics, or crawl spaces; (2) Caulk windows and replace or cover cracked or broken windows that are near water meters or pipes as well as where the pipe goes through walls; and (3) Locate and tag your master valve just in case pipes freeze and rupture. You can now get a master valve shut-off tag at NPWA's customer service desk.



Hydrants: Some hydrants throughout the NPWA distribution system are equipped with markers to assist the fire department in finding them if they become covered in snow or grown over with weeds or shrubs. **Please don't tamper with the hydrant markers. Call our office if you notice a marker has been removed or vandalized.** After a snowstorm, please clear (or have someone clear for you)

the snow and ice from around the fire hydrants located in front of your properties. This allows the fire department and the Authority's crews quick access to the hydrant in case of a fire, or for a necessary repair.

Fire Lines: Any customers testing the operation of their fire sprinkler system and fire service line should call the Authority office ahead of time to notify us of their plans. This will allow the Authority to enact any necessary operational contingencies to ensure high quality, continuous water service to all customers.

Spring Hydrant Flushing Program: Our fire hydrant flushing and inspection program will start at the end of March, weather permitting and run through the end of May. As flushing time approaches, notices of hydrant flushing dates and locations will be posted in local newspapers and announced on WNPV Radio (1440 AM). You can also check the message portion of your bill, our website at www.npwa.org or [www.Facebook.com/NorthPennWater](https://www.facebook.com/NorthPennWater) for this information.

