



# WATER BREAK

With Tony Bellitto - Executive Director, NPWA

Especially at this time of year when the North Penn Water Authority's operations staff, maintenance crews, and construction contractors are very busy out on various job sites in the region, it's important for everyone to exercise caution when traveling through our work zones. Safety is of paramount importance to all of us.

Our employees and contractors, along with their vehicles and equipment, can routinely be seen out on the roads installing new water mains, repairing pipe breaks, renewing service line connections, exercising valves, locating leaks, replacing meters, painting fire hydrants, and repaving road trenches, among many other tasks involved in keeping our water supply system up and running to serve our customers around the clock.

We want to remind everyone to please use extra caution and slow down when driving through any of our work zones. These work areas are well marked with orange signs and traffic cones, and they are well lit at night. This will sometimes require road constrictions or the use of flagging staff to direct traffic. Working on our infrastructure systems often involves several large vehicles and heavy construction equipment operated by our crews on the job sites, along with our workers on the ground and below ground in trenches. For their safety and yours, please be careful, take a little extra time, and avoid the distraction of electronic devices when driving through these areas.

Thank you very much for your cooperation in keeping everyone safe as the North Penn Water Authority continues to work on maintaining and improving our critically important water supply infrastructure in our communities.

Business Hours (Mon-Fri - 8:00 a.m. - 5:00 p.m.): 215-855-3617  
After Hours Emergency Number: 215-855-9945

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[www.npwa.org](http://www.npwa.org)  
"WATER CURRENTS"

NPWA accepts Discover, MasterCard and VISA

*Please Return the BILL STUB with your payment to  
ensure faster and more accurate processing. Thank you.*

(Near the intersection  
of Forty Foot Road  
& Allentown Road)

Location:  
300 Forty Foot Road  
Lansdale, PA 19446  
(Towamencin Township)

Speakers and films are  
available through NPWA  
for Civic Organizations,  
Schools, and Churches.

*A dedicated, professional workforce committed  
to providing the community with a safe, reliable,  
and economical water supply*



# WATER CURRENTS

NORTH PENN WATER  
AUTHORITY NEWSLETTER -  
2016 Volume 17/No. 2

## NPWA TOPICS:

WATER BREAK

TOYS FOR TOTS

WATER NEWS

- Lansdale Tank
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- Seasonal Reminders
- Hometown Heroes

## TOYS FOR TOTS



The Christmas season may seem far off but we want to remind customers that for the 17th year, NPWA will be a drop-off site for the Toys for Tots program sponsored by the U.S. Marine Corps.

**We hope to collect 500 items for children in need in our community this year.** The drop-off bin will be available in the Authority's front lobby Monday through Friday, 8:00 a.m. to 5:00 p.m., from the last week of October until December 12. Please consider dropping off a new, unwrapped gift for children up to 18 years old. We appreciate your continued support in providing children in need with a Christmas gift.



## WATER NEWS Lansdale Tank Painting Project

Storage tanks provide increased available water to the system for fire flow and during peak demand periods, while stabilizing water pressure to our customers. The completion of the Franconia tank at the end of 2014 enabled the Authority to complete some much-needed maintenance work on the existing elevated 2-million gallon water storage tank in Lansdale Borough, located near the Madison Avenue parking lot. The Lansdale tank is a critical, central component of the Authority's water distribution system, and it could not be taken out of service for the extended time necessary for rehabilitation until additional storage capacity was first made available with the new tank in Franconia. Both the inside and outside of the Lansdale tank was sandblasted, restored, and painted. The new design was chosen by Lansdale residents, and the restored tank is a great improvement from the worn look it previously had. Unlike paint that was used decades ago, today's advanced coatings will better protect the structure from discoloration and surface rust, ensuring that the tank maintains its good appearance and remains in operating condition for many years to come. Similar maintenance work will commence on the Authority's elevated tank in Hatfield Borough in the near future. You can view a video created by Entech Engineering that highlights the Lansdale tank transformation on the Authority's website at: <http://npwa.org/LansdaleTank>



As is apparent from the tank construction and maintenance work being undertaken, along with the routine annual maintenance and water main replacement, the Authority is working diligently to sustain its infrastructure system. Doing this helps to ensure that the North Penn Water Authority continues to fulfill the critical mission to provide a high quality, continuous, and economical water supply to its 34,000 customers.

## WATER NEWS Relay for Life

North Penn Water Authority is not only dedicated to providing customers with a safe and reliable supply of drinking water, we are also committed to serving our community. For the 13th year, NPWA's "Thirsting for a Cure" team participated in the American Cancer Society's Relay for Life at North Penn High School on Saturday, June 18, 2016. The theme for this year's event was Monopoly. Our staff got creative and re-created a scaled down version of our Lansdale water tank and a large North Penn Water themed Monopoly board which featured local sponsors who helped us surpass our fundraising goal through financial donations or making in-kind contributions to our team. Final totals for 2016 for all 35 teams that participated are not available yet because donations are still coming in. As of this writing, however, the overall event total raised by all the teams, 341 participants, has exceeded \$108,000 for the fight against Cancer. To support the American Cancer Society in its quest to find a cure for cancer and provide care to cancer patients and their families, NPWA employees and supporters donated over \$2,600 this year and \$23,400 in total donations over the last 13 years.



We want to thank all of NPWA's employees and sponsors for contributing to the fundraising effort. Our sponsors include Bergey Creative, North Penn Art, Franconia Heritage Restaurant, Vinny's Pizzarama, Philly Soft Pretzel Factory Lansdale, Chick-Fil-A, Margaritas, and Rock N' Rebel. Special thanks to team captains Sue Borowski, Helene Dunn, and Lindsay Hughes, as well as Tony Bellitto, Eric Conard, Angelo Cosentino, Tyler Dunn, Steve Fretz, Bill Hoffman, Bill Kasper, Amber Krauss, Amy Payer, Mike Petrone, Maryann Regan, Dale Reichenbach, Barbara Sigg, Alicia Smith, Kathy Schulze, Craig Symons, and Dan Yaw for all their efforts. For information on becoming involved in the Relay for Life, please check out the ACS relay website at <http://www.relayforlife.org>.

## WATER NEWS Seasonal Reminders

**Emergency Contact Information Update:** The Authority implemented a high-speed mass communication system several years ago to notify customers in the event of an emergency, as well as to inform them of our annual fire hydrant flushing program and Water Quality Report distribution. If your landline, cell phone number or email address has changed and you have not notified the Authority to update your account, please call Lindsay Hughes, Community Relations Coordinator, at **215-855-3617, ext. 130** or email us at [info@npwa.org](mailto:info@npwa.org) with your current information.

If you opted out of receiving any future phone calls or emails from NPWA and now want to be included again, please contact us as noted above to review your contact information for your account. Please remember to notify NPWA if that information changes during the year. We appreciate your cooperation in helping us to serve you better.

**Facebook:** North Penn Water Authority is on Facebook! Our goal is to provide you with another way to connect with us. Please "Like" our page to get updates on emergency situations, Authority news and educational resources. Learn more by visiting [www.Facebook.com/NorthPennWater](http://www.Facebook.com/NorthPennWater).



**IVR:** The Authority provides customers with several convenient bill payment options, including credit card payment, E-Billing, online payment, ACH, and now the ability to pay directly by phone. These time saving options make it easier for customers to pay bills 24 hours a day, seven days a week by phone or online using Discover, MasterCard or VISA credit or debit cards or an E-Check. To pay by phone any time of day or night, dial **215-855-3617, and press 4** to be taken to the Authority's automated payment system.

## WATER NEWS Hometown Heroes Banners

The Lansdale Borough Hometown Heroes Banner Program is a living tribute created for the community to recognize and honor our Lansdale Veterans who are serving or who have served our country in the United States Armed Forces. To qualify, a Veteran, living or deceased, must have had a connection to Lansdale (attended local schools, relative, friend, business) at some point in his or her life. Those honored on Lansdale War Memorials as well as Veterans recommended by the local VFW and American Legion Posts are also eligible.

Banners are displayed from May through Veterans Day in November in observance of all Military Branch birthdays. For further information please contact Anne at E-Mail address: [heroes@verizon.net](mailto:heroes@verizon.net) or call: **215-855-1743**.