



WATER BREAK

with Tony Bellitto - Executive Director, NPWA

The theme of our Annual Report this year is "Clean Water – For the People, By the People." In this report, we are highlighting the many layers of people and organizations that are involved in ensuring our customers continually receive the finest quality water that is always highly reliable and economical. It starts at the top with the federal Environmental Protection Agency (EPA) and the Pennsylvania Department of Environmental Protection (DEP). They are the regulatory agencies that set the most stringent water quality standards for all water utilities to adhere to. They hold us accountable and require that our water treatment processes and delivery systems measure up to the strictest quality and performance specifications, ensuring excellence in water quality and operations of our infrastructure.

Then the next layer of people involved are the member municipalities that we serve. In turn, those Township and Borough officials from our owner municipalities appoint their representatives to the Authority's Board of Directors. Those Board members represent the interests of their local communities, as well as the larger interests of the Authority's entire service area and customer base. Then it's NPWA's management team and employees who are tasked with carrying out the policies set by the Board, and managing the day-to-day operations of the water system. Then, of course, the last element in the chain of people involved are the customers themselves, who are the object of our entire organization's efforts. We have a total of just under 35,000 customers, at last count, which include residences, businesses, and industries in the North Penn region. Those customers receive the highest quality of water available, along with dependable service, at a very modest cost. Our average residential customer pays less than \$1 per day for all of their entire household's water needs. It's a great value, and a bargain that cannot be beat.

You can read more detail about this subject in this year's Annual Report. Copies are posted on the Authority's website, or can be obtained at your local municipal office building, or by simply calling us to request that a copy be mailed to you. Feel free to contact us if you have any questions, as we're always happy to serve you.

Business Hours (Mon-Fri - 8:00 a.m. - 4:30 p.m.): 215-855-3617
After Hours Emergency Number: 215-855-9945

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www.npwa.org
"WATER CURRENTS"

NPWA accepts Discover, MasterCard and VISA

Please return the BILL STUB with your payment to ensure faster and more accurate processing. Thank you.

(Near the intersection of Forty Foot Road & Allentown Road)

Location:
300 Forty Foot Road
Lansdale, PA 19446
(Towamencin Township)

Speakers and videos are available through NPWA for Civic Organizations, Schools, and Churches.

A dedicated, professional workforce committed to providing the community with a safe, reliable, and economical water supply



WATER CURRENTS

NORTH PENN WATER AUTHORITY NEWSLETTER - 2019 Volume 20/No. 2

NPWA TOPICS:

WATER BREAK

TOYS FOR TOTS

WATER NEWS

- Rain Garden in Lansdale
- Service Awards
- Customer Information Guide

TOYS FOR TOTS



An early reminder that for the 20th year NPWA will be a drop-off site for Toys for Tots, sponsored by the U.S. Marine Corps. **We hope to collect 500 items for children in need in our community this year.** The drop-off bin will be available in the Authority's front lobby Monday through Friday, 8:00 a.m. to 4:30 p.m., from the last week of October until mid-December. Please mark your calendar and consider dropping off a new, unwrapped gift for a child up to 18 years old. We appreciate your continued support in providing children in need with a Christmas gift.



WATER NEWS *Rain Garden in Lansdale*

In honor of Drinking Water Week, which ran May 5 through May 11 this year, North Penn Water Authority (NPWA) and the Perkiomen Watershed Conservancy (PWC) partnered on a project to protect the Perkiomen Creek Watershed and beautify the community. A Rain Garden will be planted in Lansdale Borough this fall in large thanks to the community who voted on the Lansdale location through a Facebook poll hosted on NPWA's Facebook page.

A rain garden is a garden of native shrubs, perennials, and flowers planted in a small depression, where water tends to pool. It is designed to temporarily hold and collect rainwater runoff. It also filters pollutants out of rainwater runoff, much of which ends up in our waterways. As part of its commitment to environmental stewardship and watershed education, NPWA is committed to educating the public on the importance of watershed protection, source water protection and water conservation. Partnering with the Perkiomen Watershed Conservancy for the Rain Garden project helps NPWA take that commitment to the next level by implementing a project that will act as a filter to rain water and storm water runoff.

"We are happy to be working with Perkiomen Watershed Conservancy on the Rain Garden Project," said Anthony J. Bellitto Jr. P.E., Executive Director of NPWA. "We are in the business of providing our customers with clean, safe drinking water 24 hours a day

and clean water begins at the source. By protecting source water, we are protecting drinking water."

"North Penn Water Authority is taking the next step to ensure its residents have access to safe, clean and reliable drinking water. We are thrilled to be a part of that step," said Ryan Beltz, Executive Director of the Perkiomen Watershed Conservancy.



Lansdale Borough has identified Whites Road Park as an ideal location for a Rain Garden. By planting a Rain Garden in this location, it will collect rainwater that normally overflows into the Towamencin Creek, preventing pollution and erosion into the creek. A rain garden will offer many benefits to those who utilize the park, such as an increase in birds, butterflies and wildlife as well as help foster healthier waterways.

WATER NEWS *Service Awards*

Anthony J. Bellitto, Jr., P.E., Executive Director for the North Penn Water Authority, presented service awards at the Authority's Spring breakfast meeting held on June 7, 2019. The employees recognized at the breakfast have a combined 115 years of experience.

45 years of service: Bill Wooler

30 years of service: Dolores Ferguson

25 years of service: Mike Bush

10 years of service: James Lengel

1 year of service: Brandon Minerger, Cameron Schuster, Ian McKelvey, Rochelle Lippolis, Tom Hughes

"The commitment of our employees ensures we fulfill our mission critical goal of providing a safe, reliable and economical water supply to our customers," said Anthony J. Bellitto, Jr., P.E., Executive Director of NPWA. "It's important for us to recognize the service of our employees to this organization and their commitment to the communities we serve."



From left to right: Cameron Schuster, 1 year of service; Mike Bush, 25 years of service; Rochelle Lippolis, 1 year of service; Bill Wooler, 45 years of service; Anthony J. Bellitto Jr., Executive Director of NPWA; James Lengel, 10 years of service; Ian McKelvey, 1 year of service; Tom Hughes, 1 year of service; Brandon Minerger, 1 year of service.

WATER NEWS *Customer Information Guide*

NPWA's newly updated Customer Information Guide has everything you need to know about billing options, your water meter, water conservation facts, and more! We encourage our customers to download the guide online at <https://npwa.org/uploads/npwa-customerinfoguide-web.pdf> or stop into our office, located at 300 Forty Foot Road in Towamencin, to pick up a packet! Each packet includes leak detection dye tabs, a water shut-off valve hanger and an NPWA magnet.

You can also pick up a Customer Information Guide at a number of local events that NPWA attends throughout the year. If you have any questions about the Customer Information Guide, please call Customer Service at 215-855-3617.

