



WATER BREAK

with Tony Bellitto - Executive Director, NPWA

The theme of our Annual Report this year is "2020 — Our Response to a Year Like No Other." In this report, we are highlighting how we at North Penn Water Authority responded to the challenge of the coronavirus pandemic. I am happy to report that we kept the water flowing without interruption. As an essential life-sustaining business, we could not shut down our operations. Rather, our state-of-the-art water treatment plant at Forest Park and our water distribution system infrastructure continued to function 24/7. Our dedicated staff remained committed to providing excellent quality water and reliable service around the clock to all of our over 35,000 customers who rely on this most vital commodity that our homes and businesses cannot live without.

We quickly adapted certain aspects of our operations in order to protect the health of our employees and customers, while continuing to provide the community with a safe, reliable, and economical water supply. Through our quick implementation of technology, along with efforts from management to stay up-to-date on changing health orders, increased reliance on remote communications, and great cooperation from our staff, NPWA was able to continue our operations without interruption, and stay on target with construction of our infrastructure improvement projects.

We also saw an increased demand for water among our residential customer base last year, since so many more people were working from home and attending school remotely, and everyone was being told to wash their hands more frequently. We had no problems with our water supply being able to meet those demands for increased usage.

You can read more detail about this subject in this year's Annual Report. Copies are available in our office lobby and on our website, as well as at your local municipal office building, or simply by calling us to request that a copy be mailed to you. Feel free to contact us if you have any questions, as we're always happy to serve you.

Business Hours (Mon-Fri - 8:30 a.m. - 4:30 p.m.): 215-855-3617
After Hours Emergency Number: 215-855-9945

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www.npwa.org
"WATER CURRENTS"

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faster and more accurate processing. Thank you.*

(Near the intersection
of Forty Foot Road
& Allentown Road)

Location:
300 Forty Foot Road
Lansdale, PA 19446
(Towamencin Township)

Speakers and videos are
available through NPWA
for Civic Organizations,
Schools, and Churches.

*A dedicated, professional workforce committed
to providing the community with a safe, reliable,
and economical water supply*



WATER CURRENTS

NORTH PENN WATER
AUTHORITY NEWSLETTER -
2021 Volume 22/No. 2

NPWA TOPICS:

WATER BREAK

TOYS FOR TOTS

WATER NEWS

- NPWA's Response to a Year Like No Other
- NPWA Releases Children's Activity Book
- Hydrant Painting Contest

TOYS FOR TOTS

For the 22nd year, NPWA will be a drop-off site for Toys for Tots, sponsored by the U.S. Marine Corps. Despite the pandemic, last year we received nearly 500 toys and books, as well as cash donations.

We'd love to break that record and collect over 500 items this year for children in need in our community. The drop-off bin will be available in the Authority's front lobby Monday through Friday, 8:30 a.m. to 4:30 p.m., from the last week of October until mid-December. Please mark your calendar and consider dropping off a new, unwrapped gift for a child up to 18 years old. We appreciate your continued support in providing children in need with a Christmas gift.





WATER CURRENTS

2021 Volume 22/No. 2

WATER NEWS NPWA's Response to a Year Like No Other



North Penn Water Authority's (NPWA) 55th year in operation started like any other year. Staff came to work after the holidays and time spent with family and friends, ready to begin a new year with new goals and projects. However, as the world quickly learned, 2020 was not going to be the year anyone expected. For much of 2020, the entire world grappled with the devastating health and economic effects of the COVID-19 pandemic. Life as we knew it changed in a matter of weeks. The North Penn Water Authority's operations were no exception. As an essential business, NPWA along with the Forest Park Water Treatment Plant (FPW) had to adapt certain aspects of its operations in order to protect the health of employees and customers, while continuing to fulfill its mission of providing the community with a safe, reliable, and economical water supply. Through the quick implementation of technology, efforts from management to stay up-to-date on changing health orders, and cooperation from employees,

NPWA was able to fulfill its mission while staying on schedule and on budget with some major infrastructure improvement projects.

During a year of insecurity and uncertainty, NPWA is proud to say that customers could rest assured that NPWA drinking water was, and still is, safe to drink. According to the U.S. Centers for Disease Control and Prevention (CDC): "Conventional water treatment methods that use filtration and disinfection, such as those in most municipal drinking water systems, should remove or inactivate the virus that causes COVID-19." The World Health Organization adds that the "presence of the COVID-19 virus has not been detected in drinking-water supplies and based on current evidence the risk to water supplies is low."

You can read more about how the Authority operated during 2020, a year like no other, by viewing our Annual Report at npwa.org.

WATER NEWS NPWA Releases Children's Activity Book

NPWA is excited to announce the release of its first children's book, "The Source to Tap Mystery," which was released on May 15, 2021.

The interactive coloring book is a fun and educational way to teach early elementary-aged children about the journey water takes from the water source to their homes. Children can take an adventure with the book's main character, a water drop named "H2Ollie," and his friends, and complete some fun activities along the way while they solve the mystery of where their water comes from at the end of the story.

The book also features some familiar NPWA water tanks and other local landmarks which children may be familiar with, as well as a pop-out matching game and doorknob hangers.

Thanks to two local libraries, Indian Valley Public Library and Lansdale Library, NPWA was able to give away a number of books to children in the community.

Books will be available at community events that NPWA attends. Please check our community events calendar for a list of upcoming events.



WATER NEWS Hydrant Painting Contest



We have a new winner for our 2021 Fire Hydrant Design Contest; congratulations to 3rd grader, Cecelia Breen, for her "North Penn Strong" design.

The contest was held during the first week of May in honor of National Drinking Water Week, for students in grades Kindergarten through fifth to design a fire hydrant.

A panel of NPWA judges selected Cecelia's design for its vibrant colors and message of unity for all of our staff and visitors to see.

Cecelia visited NPWA's Operations Center to paint her design on June 25. It's now on display at the Operations Center entrance.

Thank you to all of the participants of this year's contest.