



WATER BREAK

with Tony Bellitto - Executive Director, NPWA

In an effort to keep up with the effects of inflation that raise expenses each year, North Penn Water Authority has increased its total charges by a modest 3% for the average customer, effective January 1, 2022. The new usage rate is \$4.06 per 100 cubic feet, which is the same as \$5.43 per 1,000 gallons. Also, the fixed quarterly service charge for the standard domestic meter will increase to \$12.15. As a result, the average residential customer will pay annually about \$11 more this year in total, as compared to last year.

Even with this modest increase, public water from NPWA is still "the best bargain in town." At this new rate, our average residential customer will pay about \$373 per year for water, which is the equivalent of approximately \$1.02 per day for an entire household's daily water supply. For a household of 3 people, that's only about 34 cents per person per day. That's a very low cost for such a vital commodity, especially one that is reliably available 24 hours a day, 365 days a year, without interruption, for all domestic uses, like drinking, cooking, showering, bathing, flushing the toilet, lawn sprinkling, car washing, and fire protection. There is simply nothing you can buy that costs less, that has an equal or greater value than our product. It's a deal that can't be beat.

NPWA customers pay only one penny for about 2 gallons of the highest quality public water available. What else can you buy for one thin penny these days at your local store? Absolutely nothing. Our product also has the added convenience of being delivered directly to your home.

The Authority has been able to keep rates low while increasing operating efficiency, thereby enhancing the value of the service we provide to our customers. Our focus on sound fiscal practices and an increased reliance on new technologies and labor-saving automation has enabled NPWA to continue delivering an economical supply of water that is always safe and reliable.

Business Hours (Mon-Fri) - 8:30 a.m. - 4:30 p.m.; 215-855-3617
After Hours Emergency Number: 215-855-9945

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www.npwa.org
"WATER CURRENTS"

NPWA accepts Discover, MasterCard and VISA.

Please return the BILL STUB with your payment to ensure faster and more accurate processing. Thank you.

(Near the intersection of Forty Foot Road & Allentown Road)

Location:
300 Forty Foot Road
Lansdale, PA 19446
(Towamencin Township)

Speakers and videos are available through NPWA for Civic Organizations, Schools, and Churches.

A dedicated, professional workforce committed to providing the community with a safe, reliable, and economical water supply



WATER CURRENTS

NORTH PENN WATER AUTHORITY NEWSLETTER - 2022 Volume 23/No. 1

NPWA TOPICS:

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TOYS FOR TOTS



For the 22nd year, North Penn Water Authority employees, customers, local businesses and organizations, and residents of Harrington Village Community donated toys to the Toys for Tots Program sponsored by the U.S. Marine Corps. **The donations will benefit approximately 1,000 children in the Montgomery-Harleysville Region.** Once again, the generosity shown despite the pandemic and economic challenges demonstrates the true spirit of Christmas in our community and benefits many children in need. We thank you for your overwhelming support.



WATER NEWS **NPWA Presents Service Awards**

Anthony J. Bellitto, Jr., P.E., Executive Director for the NPWA, presented employee service awards at the Authority's Fall breakfast meeting held on December 3, 2021. Due to the pandemic, service awards from 2020 were withheld due to gathering restrictions. Employees with anniversaries in both 2020 and 2021 were honored and are listed below:



35 years of service:

Bill Hoffman

30 years of service:

Steve Reber

John Dickinson

Dan Pearce

25 years of service:

Bryan Reimel

Bruce Sandstrom

Lorraine Girone

20 years of service:

Dan Preston

Erwin Hunsberger

John Boyce

15 years of service:

Jon Hartzell

Dan Beiler

5 years of service:

Lindsay Hughes

Angelo Cosentino

Amy Payer

1 year of service:

Kathy Schulze

Kevin Buschmann

Joanne Reube

Zachery Harwanko

Tim Orr

Ami Tarburton

Henry Virkler

"The commitment of our employees ensures we fulfill our mission critical goal of providing a safe, reliable and economical water supply to our customers," said Anthony J. Bellitto, Jr., P.E., executive director of NPWA. "It's important for us to recognize the service of our employees to this organization and their commitment to the communities we serve."

WATER NEWS **Water Meter Replacement Project**

North Penn Water Authority is proud to say that after about 12 months, the Water Meter Replacement Project is wrapping up. To-date, our plumbing contractor has replaced close to 13,000 meters that were approaching the end of their useful life. In order for NPWA to remain in compliance with PA code, water meters must be changed every 20 years.



We want to thank the many customers who were cooperative and understanding during this time. By replacing meters that were 20 years old or older, we will remain in compliance with PA code and can ensure an accurate measurement of water consumption throughout our system.

WATER NEWS **Seasonal Reminders**

Frozen Pipes: If you experience "no water," during the cold months, check all faucets before calling our office. It could be related to a frozen pipe which is the property owner's responsibility. To avoid this situation and costly repair bills, we suggest:



- Wrap/insulate pipes in unheated areas of the home (ie: basements, attics, etc.)
- Caulk, cover, or repair broken windows that are near water meters or pipes.
- Locate and tag your master valve in case pipes freeze or rupture. We offer valve shut-off tags at our customer service desk so all members of the household will know which is the master valve.

Clear hydrants: Please ensure that snow and ice are cleared from hydrants on your property. This allows the fire department and our crews quick access to the hydrant in case of a fire or for a necessary repair. Some hydrants are equipped with markers to assist the fire department in finding them. Please do not tamper with them and notify us if a marker has been removed or vandalized.

Hydrant flushing: Spring fire hydrant flushing and inspection begins at the end of March (weather permitting) and runs through the end of May. Notices of flushing dates and locations can be found:

- Local newspapers
- Our Website: www.npwa.org
- Message portion of your water bill
- Facebook: [Facebook.com/NorthPennWater](https://www.facebook.com/NorthPennWater)

Fire Lines: Customers who wish to test their fire sprinkler system and fire service line should call the Authority's office ahead of time to notify us of their plans, allowing us to enact any necessary operational contingencies to ensure high quality, continuous water service to all customers.



WATER NEWS **Maryann M. Regan**

On November 6, 2021, NPWA lost long-time employee, Maryann M. Regan. She was employed by the North Penn Water Authority for 26 years, currently serving as Director of Administration, where she oversaw Administration, Public Relations, Customer Service, Meter Department, Human Resources and the production of this newsletter.



Maryann Regan was a wonderful colleague and boss. In her job at the North Penn Water Authority, she was hard-working, committed, dedicated, conscientious, and loyal. She was a mentor and a guide to her staff, helping them to develop and grow and was a person with high standards that many who worked with her appreciated. She set the bar high for her own performance and for those who reported to her. She was generous — giving of her time, her attention, and her energy to her staff and whatever issues needed to be handled.

Maryann loved spending time with her nieces and nephews. She enjoyed socializing, hosting, and entertaining many friends, who quickly became like family. She will be greatly missed by her family, friends and by her many colleagues at NPWA and in the community and water industry. Maryann is survived by her sister, her brother-in-law, her nephews and their spouses, and great-nieces and nephews.