



WATER BREAK

..... with Tony Bellitto - Executive Director, NPWA

In an effort to keep up with the effects of inflation that raise expenses each year, North Penn Water Authority has increased its total charges by a modest 3% for the average customer, effective January 1, 2023. The new usage rate is \$4.12 per 100 cubic feet, which is the same as \$5.51 per 1,000 gallons. Also, the fixed quarterly service charge for the standard domestic meter will increase to \$13.68. As a result, the average residential customer will pay annually about \$11 more this year in total, as compared to last year.

Even with this modest increase, public water from NPWA is still "the best bargain in town." At this new rate, our average residential customer will pay about \$384 per year for water, which is the equivalent of approximately \$1.05 per day for an entire household's daily water supply. For a household of 3 people, that's only about 35 cents per person per day. That's a very low cost for such a vital commodity, especially one that is reliably available 24 hours a day, 365 days a year, without interruption, for all domestic uses, like drinking, cooking, showering, bathing, flushing the toilet, lawn sprinkling, car washing, and fire protection. There is simply nothing you can buy that costs less, that has an equal or greater value than our product. It's a deal that can't be beat.

NPWA customers pay only one penny for about 2 gallons of the highest quality public water available. What else can you buy for one thin penny these days at your local store? Absolutely nothing. Our product also has the added convenience of being delivered directly to your home.

The Authority has been able to keep rates low while increasing operating efficiency, thereby enhancing the value of the service we provide to our customers. Our focus on sound fiscal practices and an increased reliance on new technologies and labor-saving automation has enabled NPWA to continue delivering an economical supply of water that is always safe and reliable.

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npwa.org
"WATER CURRENTS"

Business Hours (Mon-Fri - 8:30 a.m. - 4:30 p.m.): 215-855-3617
After Hours Emergency Number: 215-855-9945

NPWA accepts Discover, MasterCard, VISA, Amex, Google Pay, Apple Pay, PayPal, and Venmo. Beginning January 1, 2023, NPWA customers who pay their bill with a credit or debit card, Google and Apple Pay, or PayPal and Venmo, will be charged a \$1.00 service fee per transaction, with a maximum transaction cap of \$1,000. There will be no fee or transaction cap for paying by check, ACH, or E-check.

Please return the BILL STUB with your payment to ensure faster and more accurate processing. Thank you.

(Near the intersection
of Forty Foot Road
& Allentown Road)

Location:
300 Forty Foot Road
Lansdale, PA 19446
(Towamencin Township)

Speakers and videos are
available through NPWA
for Civic Organizations,
Schools, and Churches.

**A dedicated, professional workforce committed
to providing the community with a safe, reliable,
and economical water supply.**



WATER CURRENTS

NORTH PENN WATER
AUTHORITY NEWSLETTER -
2023 Volume 24/No. 1

NPWA TOPICS:

WATER BREAK

TOYS FOR TOTS

WATER NEWS

- Partnership for Safe Water Award
- Hydrant Painting Contest
- Seasonal Reminders

TOYS FOR TOTS

For the 23rd year, North Penn Water Authority employees, customers, local businesses and organizations, and residents of Harrington Village Community, donated to the Toys for Tots Program sponsored by the U.S. Marine Corps.

The donations will benefit approximately 1,000 children in the Montgomery-Harleysville Region.

Once again, the generosity shown despite economic challenges demonstrates the true spirit of Christmas in our community and benefits many children in need. We thank you for your overwhelming support.



WATER NEWS **NPWA Receives 5-year Directors Award from Partnership for Safe Water**

North Penn Water Authority (NPWA) was honored with the 5-year Directors Award for its efforts with the *Partnership for Safe Water's* Distribution System Optimization Program (DSOP) on June 13 during the American Water Works Association (AWWA) Annual Conference held in San Antonio, Texas. This award acknowledges the Authority's commitment to excellence in distribution system operations in providing high quality safe drinking water to the customer's tap above and beyond regulatory standards.

NPWA received the award for successfully completing a comprehensive self-assessment of water distribution system operations for the last five years, a significant achievement towards ensuring the delivery of safe, high-quality drinking water to NPWA customers. The assessment involves an evaluation of distribution system operations and performance, including factors such as chlorine residuals, pressure levels and frequency of water main breaks, which on average, are much lower than the national average and the DSOP requirements. NPWA became the first public water utility in Pennsylvania and among the first in North America to receive the Directors Award in 2017.

"As a *Partnership* Distribution Program subscriber utility, we are honored to receive the 5-year Directors award," said Anthony J. Bellitto Jr., P.E., Executive Director of North Penn Water Authority. "NPWA's goal is to be a leader in optimization, and to continuously improve operational performance and water quality. Achievement of the 5-year Directors Award demonstrates our ongoing commitment to protecting public health."

Additionally, the Forest Park Water Treatment Plant (FPWTP), a state-of-the-art water treatment facility jointly owned and operated by North Penn and North Wales Water Authorities, received the highly prestigious 20-Year Directors Award and the 10-year Presidents Award of recognition from the *Partnership for Safe Water*. The Presidents Award recognizes the achievement of very stringent performance goals over a 10-year period, signifying the outstanding operations and maintenance practices at this high performing water treatment plant. Learn more about FPWTP at npwa.org.

NPWA works hard to go above and beyond the required regulatory standards for drinking water and is proud to provide our customers with reliable, high quality drinking water 24 hours a day, seven days a week.



Dan Preston, Director of Asset Management and Strategic Initiatives, North Penn Water Authority, center, receives the DSOP 5-year Directors Award from Jennifer McLain, Director of USEPA's Office of Ground Water & Drinking Water, left, and Joe Jacangelo, President of the American Water Works Association.

WATER NEWS **Hydrant Painting Contest**

On August 12, 2022, we welcomed Ava Kloufetos to our Operations Center to paint a fire hydrant, for which she submitted her winning design to our hydrant design contest held in May for Drinking Water Week.

Ava painted the hydrant in her winning smoke and fire design, as her family and several NPWA staff looked on. The hydrant is proudly on display in front of NPWA's Operations Center, located at 300 Forty Foot Road in Towamencin. A sign with her name accompanies the hydrant, which will remain there until a new winner is announced during next year's contest. The annual contest was held during the first week of May in honor of National Drinking Water Week, for students in grades Kindergarten through fifth to design a fire hydrant. Ava, a third-grader at the time of the contest, submitted her design, which was among over 70 entries received. NPWA staff voted her design the winner on Friday, May 6.

"Ava's design captured the true essence and purpose of a fire hydrant," said Anthony J. Bellitto, Jr., P.E., Executive Director of NPWA. "We thank all of the kids who designed and submitted a fire hydrant for our Drinking Water Week contest; we look forward to seeing the creative designs each year. Drinking water plays a vital role in our everyday lives, which is why we wanted to draw attention to Drinking Water Week through this simple, at-home activity for kids."

National Drinking Water Week is an initiative of the American Water Works Association, and occurs during the first full week in May each year to recognize the vital role water plays in our daily lives. For more information, please visit www.awwa.org.



Ava Kloufetos and Anthony J. Bellitto, Jr., P.E., Executive Director of NPWA, with the hydrant Ava painted.

WATER NEWS **Seasonal Reminders**

For seasonal reminders such as frozen pipes and hydrant flushing, please visit npwa.org/helpful-tips/.