



WATER BREAK

with Tony Bellitto - Executive Director, NPWA

In an effort to keep up with the effects of inflation that raise expenses each year, North Penn Water Authority has increased its total charges by a modest 3% for the average customer, effective January 1, 2024. The new usage rate is \$4.17 per 100 cubic feet, which is the same as \$5.57 per 1,000 gallons. Also, the fixed quarterly service charge for the standard domestic meter will increase to \$15.18. As a result, the average residential customer will pay annually about \$10 more this year in total, as compared to last year.

Even with this modest increase, public water from NPWA is still "the best bargain in town." At this new rate, our average residential customer will pay about \$394 per year for water, which is the equivalent of approximately \$1.08 per day for an entire household's daily water supply. For a household of 3 people, that's only about 36 cents per person per day. That's a very low cost for such a vital commodity, especially one that is reliably available 24 hours a day, 365 days a year, without interruption, for all domestic uses, like drinking, cooking, showering, bathing, flushing the toilet, lawn sprinkling, car washing, and fire protection. There is simply nothing you can buy that costs less, that has an equal or greater value than our product. It's a deal that can't be beat.

NPWA customers pay only one penny for about 2 gallons of the highest quality public water available. What else can you buy for one thin penny these days at your local store? Absolutely nothing. Our product also has the added convenience of being delivered directly to your home.

The Authority has been able to keep rates low while increasing operating efficiency, thereby enhancing the value of the service we provide to our customers. Our focus on sound fiscal practices and an increased reliance on new technologies and labor-saving automation has enabled NPWA to continue delivering an economical supply of water that is always safe and reliable.

Printed on Recycled Paper

Business Hours (Mon-Fri - 8:30 a.m. - 4:30 p.m.): 215-855-3617
After Hours Emergency Number: 215-855-9945

npwa.org
"WATER CURRENTS"

NPWA accepts **Discover, MasterCard, VISA, Amex, Google Pay, Apple Pay, PayPal, and Venmo.** Beginning January 1, 2023, NPWA customers who pay their bill with a credit or debit card, Google and Apple Pay, or PayPal and Venmo, will be charged a \$1.00 service fee per transaction, with a maximum transaction cap of \$1,000. There will be no fee or transaction cap for paying by check, ACH, or E-check.

Please return the BILL STUB with your payment to ensure faster and more accurate processing. Thank you.

(Near the intersection
of Forty Foot Road
& Allentown Road)

Location:
300 Forty Foot Road
Lansdale, PA 19446
(Towamencin Township)

Speakers and videos are
available through NPWA
for Civic Organizations,
Schools, and Churches.

**A dedicated, professional workforce committed
to providing the community with a safe, reliable,
and economical water supply.**



WATER CURRENTS

NORTH PENN WATER
AUTHORITY NEWSLETTER -
2024 Volume 25/No. 1

NPWA TOPICS:

WATER BREAK

TOYS FOR TOTS

WATER NEWS


- Seasonal Reminders
- Adopt-A-Cabin
- Hatfield Borough Partnership

TOYS FOR TOTS

For the 24th year, North Penn Water Authority employees, customers, local businesses and organizations, and residents of Harrington Village Community, donated to the Toys for Tots Program sponsored by the U.S. Marine Corps. The donations benefited over **3,200** children in the Montgomery-Harleysville Region. Once again, the generosity shown despite economic challenges demonstrates the true spirit of Christmas in our community and benefits many children in need. We thank you for your overwhelming support.



WATER NEWS Seasonal Reminders

 **Frozen Pipes:** If you experience “no water,” during the cold months, check all faucets before calling our office. It could be related to a frozen pipe which is the property owner’s responsibility. To avoid this situation and costly repair bills, we suggest:

- Wrap/insulate pipes in unheated areas of the home (ie: basements, attics, etc.)
- Caulk, cover, or repair broken windows that are near water meters or pipes
- Locate and tag your master valve in case pipes freeze or rupture. We offer valve shut-off tags at our customer service desk so all members of the household will know which is the master valve.

Clear hydrants: Please ensure that snow and ice are cleared from hydrants on your property. This allows the fire department and our crews quick access to the hydrant in case of a fire or for a necessary repair. Some hydrants are equipped with markers to assist the fire department in finding them. Please do not tamper with them and notify us if a marker has been removed or vandalized.

Hydrant flushing: Spring fire hydrant flushing and inspection begins at the end of March (weather permitting) and runs through the end of May. Notices of flushing dates and locations can be found:

- Local newspapers
- Message portion of your water bill
- Our Website: npwa.org
- Facebook: [Facebook.com/NorthPennWater](https://www.facebook.com/NorthPennWater)

 **Fire Lines:** Customers who wish to test their fire sprinkler system and fire service line should call the Authority’s office ahead of time to notify us of their plans, allowing us to enact any necessary operational contingencies to ensure high quality, continuous water service to all customers.



WATER NEWS Adopt-A-Cabin



For the first year, NPWA adopted a cabin at Variety — the Children’s Charity of the Delaware Valley’s Holiday Lane event, which ran from November 30-December 2. Each year, Variety transforms its 77-acre campus into an interactive, family-friendly, winter wonderland for visitors to drive or walk through. NPWA designed a ski-themed cabin, complete with ski lifts, water towers, lights, and a not-so-scary yeti! We truly enjoyed this fun event that supports a great cause and hope to return next year. Be sure to keep this in mind for your holiday activities next year!

WATER NEWS Hatfield Borough Partnership

NPWA’s mission is to provide clean, safe and affordable drinking water 24 hours a day, seven days a week to our customers. In order to do this, there are many times when we must work directly with the municipalities we serve. The partnerships we have throughout the community are critical in ensuring we can fulfill our mission, keep construction costs down, and limit the inconvenience roadwork has on the community, when possible.

We have a unique opportunity to collaborate with Hatfield Borough on a joint roadwork project later this year. Hatfield Borough is replacing storm water infrastructure on W. Broad, E. Broad, and N. Main Street along with sanitary sewer improvements on N. Main Street. NPWA is teaming up with Hatfield on a portion of the project on Broad Street from Towamencin Avenue to Main Street. Since the water main in that section is between 60 and 114 years old and prone to breakage, NPWA will go in and replace the old water main with new 8-inch ductile iron water main that will enhance service reliability, water quality, and fire protection to that section of Hatfield Borough. By consolidating our efforts and bidding the project together, we save on construction and restoration costs and limit the overall impact to the community through efficient construction scheduling.

NPWA’s asset management plan to replace older water mains is critical in helping us determine our main replacement priorities.