

In an effort to keep up with the effects of inflation that raise expenses each year, there will be a modest 3% increase for the average customer, effective January 1. The new usage rate is \$4.42 per 100 cubic feet, which is the same as \$5.90 per 1,000 gallons. The fixed quarterly service charge for the standard domestic meter will remain the same at \$15.18. The average residential customer will pay annually only about \$10 more this year as compared to last year. Despite the increase, public water from NPWA is still "the best bargain in town."

At this new rate, our average residential customer will pay about \$414 per year for water, which is the equivalent of approximately \$1.14 per day for an entire household's daily water supply. For a household of 3 people, that's only about 38 cents per person per day. That's a very low cost for such a vital commodity, especially one that is reliably available 24 hours a day, 365 days a year, without interruption. There is simply nothing you can buy that costs less, that has an equal or greater value than our product. The Authority has been able to keep rates low while increasing operating efficiency, thereby enhancing the value of the service we provide to our customers.

Our focus on sound fiscal practices and an increased reliance on new technologies and labor-saving automation has enabled NPWA to continue delivering an economical supply of water that is always safe and reliable.

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**npwa.org**  
"WATER CURRENTS"

**Business Hours (Mon-Fri - 8:30 a.m. - 4:30 p.m.): 215-855-3617**  
**After Hours Emergency Number: 215-855-9945**

NPWA accepts Discover, MasterCard, VISA, Amex, Google Pay, Apple Pay, PayPal, and Venmo. NPWA customers who pay their bill with a credit or debit card, Google and Apple Pay, or PayPal and Venmo, will be charged a \$1.00 service fee per transaction, with a maximum transaction cap of \$1,000. There will be no fee or transaction cap for paying by check, ACH, or E-check.

*Please return the BILL STUB with your payment to ensure faster and more accurate processing. Thank you.*

(Near the intersection of Forty Foot Road & Allentown Road)

Location:  
300 Forty Foot Road  
Lansdale, PA 19446  
(Towamencin Township)

Speakers and videos are available through NPWA for Civic Organizations, Schools, and Churches.

*A dedicated, professional workforce committed to providing the community with a safe, reliable, and economical water supply.*



# WATER CURRENTS

NORTH PENN WATER AUTHORITY NEWSLETTER - 2026 Volume 27/No. 1

## NPWA TOPICS:

### TOYS FOR TOTS WATER NEWS

- Welcome NPWA's New Executive Director
- Lead and Copper
- 60th Anniversary Wrap Up
- Flushing Reminder
- Rate Increase

## TOYS FOR TOTS

For the 26th year, North Penn Water Authority employees, customers, local businesses and organizations, and residents of Harrington Village Community, donated toys and gift cards to the Toys for Tots Program sponsored by the U.S. Marine Corps. Once again, the generosity shown that fills our lobby each year demonstrates the true spirit of Christmas in our community and benefits many children in need. We thank you for your overwhelming support.





# WATER CURRENTS

2026 Volume 27/No. 1

## WATER NEWS *Welcome Keith Hass*

With the retirement of our Executive Director, Anthony Bellitto, we are excited to welcome our new Executive Director, Keith Hass. Keith has brought over 25 years of water utility experience to NPWA, and most recently served as Executive Director at the Doylestown Township Municipal Authority for eight years.

Keith is no stranger to NPWA, as he was previously employed in the early 2000s as the Engineering Manager. Prior to that, Keith worked for five years at our own Forest Park Water Treatment Plant as the Water Quality Engineer. Keith's familiarity with NPWA operations, combined with a background in engineering and leadership, makes him well-suited to carrying the organization forward.

His priorities include planning a water supply to meet future growth, maintaining infrastructure, and continuing to focus on technology to enhance efficiency. And, of course, maintaining the high standards of service that our customers have come to rely on. Welcome, Keith!



## WATER NEWS *Lead and Copper*

As part of our continued compliance with EPA's Lead and Copper Rule Revisions (LCRR), we are required to reach out to customers to determine what type of service line they have in their homes. A service line is the piping that connects your household or building plumbing to the water main in the street. NPWA owns the section of the service line from the water main to the curb stop located near the curb or street line, while the section from the curb stop to inside the premises, including all internal plumbing is owned by the customer. If you have received a letter from us, we kindly ask that you respond by easily filling out the survey that can be quickly accessed on our website by scanning the QR code. We want to assure you that we meet, and have always met, all the regulatory requirements for Lead and Copper. Please reach out to our Customer Service Department with any questions at **215-855-3617** or **customerservice@npwa.org**.



## WATER NEWS *60th Anniversary Wrap Up*



Thank you to everyone who joined us in celebrating 60 years of serving our community at our open house on September 18. We had a great time meeting and talking with customers about what we do, seeing industry colleagues, officials from local municipalities, Board Members, former employees, and watching children have a blast with the bounce houses, balloon animals, and face-painting. A special thanks to Rep. Steve Malagari for taking time out of his busy schedule to attend our celebration and present NPWA with a citation on behalf of the PA House of Representatives. Here's to the past 60 years, and to the next 60 and more delivering safe, reliable, and affordable water for generations to come.

## WATER NEWS *Flushing Reminder*

A reminder that spring hydrant flushing will begin at the end of March. Annual inspection and flushing of fire hydrants increases public safety by ensuring that hydrants will function when necessary and also helps to improve water quality. Stay tuned to our website and social media for the schedule of when we will be flushing in your area.